

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

C A No. Applied for
Complaint No. 174/2022

In the matter of:

Sushila GuptaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Nishat Ahmed Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Imran Siddiqi, Ms. Maninder Babbar & Ms. Katha Mathur,
On behalf of BYPL

Attested True Copy
[Signature]
Secretary
CGRF (BYPL)

ORDER

Date of Hearing: 29th November, 2022

Date of Order: 30th November, 2022

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of MCD objection. Complainant, pleading that respondent has wrongly concluded that the premises of the complainant are booked under MCD, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.




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2. The complainant in her complaint stated that she applied for new electricity connections vide request no. 8005376564, 8005376521, 8005376527, 8005376530, 8005470153, 8005470154, 8005563563, 8005563574 & 8005373823 at house no. J-21-B, Laxmi Nagar, Delhi-110092. She also submits that respondent rejected her applications for new connection on the pretext of premises booked in MCD objection list. As per MCD objection premises no. J-21/C, is booked while complainant's premises no. is J-21-B. Therefore, complainant's application for new connection may be granted
3. Respondent in its reply briefly stated that complainant is seeking six electricity connections at different floors of property bearing no. J-21-B, J Block, Gali No. 4, Laxmi Nagar, Near Main Road, Delhi. The premises bearing no. J-21/C, Laxmi Nagar, Delhi was found in MCD list EE(B)-II/Sh(S)/2021/D-3397 dated 16.08.21. As per site visit multiple premises were found having same address i.e. J-21, J-block, Near Main Road, Laxmi Nagar, Delhi. As such in respect of all the said six applications deficiency letters were printed on 31.12.21 wherein two deficiencies were mentioned, one site under construction and address in MCD objection list.
4. Respondent further submitted that they had approached Nodal Officer of MCD on number of occasions for clarity regarding which premise is booked as there is a mere difference in both the address which is booked by MCD and where the complainant applied for new connection. OP received no response from the MCD nodal officer. Thus there being no clearance regarding objection of MCD with respect to complainant's premises bearing no. J-21/B. OP has no option but to allow the connection.


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
Secretary
CGRF (BYPL)

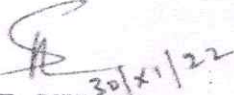
  

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5. In response to OP's no objection, complainant has placed on record an application praying to allow withdrawal of the complaint. Going through all the above facts and complainant's prayer, the withdrawal is allowed, hence, complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


NISHAT A. ALVI
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)

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Attested True Copy
Secretary
CGRF (BYPL)